

## RESERVATION APPLICATION

(Be sure to review and sign Rental Policy and Terms of Contract upon receipt)

Legibly complete and return via email: [reservations@suncoastrvrental.com](mailto:reservations@suncoastrvrental.com) or via fax: **813.984.4693**

### I. Applicant Information:

Name: \_\_\_\_\_ DOB: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Phone: (H) \_\_\_\_\_ (W) \_\_\_\_\_ (C) \_\_\_\_\_

Email Address: \_\_\_\_\_ Fax: \_\_\_\_\_

Address: \_\_\_\_\_ Apt./Unit: \_\_\_\_\_

City: \_\_\_\_\_ State/Province: \_\_\_\_\_ Zip: \_\_\_\_\_ Country: \_\_\_\_\_

Preferred Method of Contact:  Home  Work  Cell  Fax  Email Time: \_\_\_\_\_ EST  AM  PM

Employer: \_\_\_\_\_

Employer's Physical Address: \_\_\_\_\_

City \_\_\_\_\_ State/Province \_\_\_\_\_ Country \_\_\_\_\_

Years of Motor Home Exp.: \_\_\_\_\_  First # in Party: Adults \_\_\_\_\_ Children \_\_\_\_\_

Referred by:  Repeat  Referred \_\_\_\_\_  Web  Tradeshow  Facebook  Instagram  Other

### II. Trip Information: (3-Night minimum required)

Destination: \_\_\_\_\_ Estimated Miles Round Trip: \_\_\_\_\_

Depart Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Time: \_\_\_\_\_  AM  PM (Between 9:00 A-12:00 P):  Tampa

Return Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Time: \_\_\_\_\_  AM  PM (Between 9:00 A-12:00 P)\*:  Tampa

**Note:** All rates are pick up and drop-off for Tampa, FL, by appointment; other arrangements available at additional cost. \*Please refer to the Departures and Returns section of our policies and procedures. All returns before Noon.

Will you need delivery?  Yes  No To \_\_\_\_\_

Will you need pick-up?  Yes  No From \_\_\_\_\_

**III. Vehicle Requests:**

Coach Class: \_\_\_\_\_  Class C Gas  Class A Gas  Class A Diesel

**Specific VEHICLE:** \_\_\_\_\_

We will try to accommodate your request, while reserving the right to substitute as needed.

**IV. List All Anticipated Drivers (copies of Drivers' Licenses are required):**

1. Full Name: \_\_\_\_\_ DOB: \_\_\_ / \_\_\_ / \_\_\_ Exp Date: \_\_\_ / \_\_\_ / \_\_\_

License No: \_\_\_\_\_ State/ Country of Issue: \_\_\_\_\_

2. Full Name: \_\_\_\_\_ DOB: \_\_\_ / \_\_\_ / \_\_\_ Exp Date: \_\_\_ / \_\_\_ / \_\_\_

License No: \_\_\_\_\_ State/Country of Issue: \_\_\_\_\_

**V. Collision Damage Waiver (CDW):**

Reduce your deductible from \$2,500/incident to \$1,000/incident at the cost of only \$15/rental night.  Accept  Decline

**VI. The above is true and correct to the best of my knowledge:**

X \_\_\_\_\_ Date: \_\_\_ / \_\_\_ / \_\_\_

## CREDIT CARD AUTHORIZATION & BILLING INFORMATION

For your protection, please read this form carefully, then sign and return either in person, by mail, email or fax. Billing for your RV rental will occur as follows, unless other arrangements have been made:

1. After we've received your reservation request and determined with you by phone which Vehicle is best suited to your needs, we will send you a Rental Agreement contract indicating all charges for your rental, which you will need to sign. Refer to the Policies and Procedures section for more information about securing insurance for your Vehicle.
2. When we receive a signed copy of the Agreed Rates contract, your credit card will be charged a \$750 down payment toward your rental fees. This confirms your reservation, making any ensuing cancellations subject to the Cancellation Policy (see Policies and Procedures).
3. 30 days prior to your scheduled departure date, your credit card will be charged the balance of the rental fee per the Agreed Rates Contract.
4. Within 7 days prior to your scheduled departure, the card on file will be processed for:
  - i. Authorization of \$1,000 for the security deposit to cover against damages, or charges described in the RV Policies & Procedures.
  - ii. Insurance arranged by Suncoast through MBA Insurance unless a binder of coverage acceptable to Suncoast's insurance carrier has been provided by you 7 days prior to departure (refer to rental Policies & Procedures).
5. Cardholder specifically permits Suncoast to charge credit card below for any additional charges and/or damages not covered by insurance upon return of the vehicle as stated in the RV Policies & Procedures and Terms and Conditions.

Name (print as it appears on card): \_\_\_\_\_

Company Name (if company card): \_\_\_\_\_

Visa  Master Card  AMEX  Discover

Credit Card No.: \_\_\_\_\_ (3 or 4 digit) Security Code \_\_\_\_\_

Expiration Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Email: \_\_\_\_\_

Phone: \_\_\_\_\_ Billing Street Address: \_\_\_\_\_

City: \_\_\_\_\_ ST/Province: \_\_\_\_\_ Zip: \_\_\_\_\_ Country: \_\_\_\_\_

*Signature as it appears on the card above, authorizes Suncoast RV Rental to charge my credit card for services and costs due for the rental of a motor home as described above in the Rental Policy Statement.*

**Authorized Signature: X** \_\_\_\_\_ **Date:** \_\_\_\_\_

## RV RENTAL POLICIES AND PROCEDURES

Suncoast RV Rental (hereafter "Suncoast") thanks you for your interest in our company. This Reservation Policy Statement describes many of the policies associated with renting a motor home ("Vehicle"). **Please acknowledge that you have read and understand the following:**

Signature \_\_\_\_\_ Date \_\_\_\_\_

**The renter** is responsible for returning the vehicle in the same condition as when departed.

### **Vehicle Orientation:**

An in-person Equipment Review & Orientation will be provided to familiarize you with Vehicle operations. This orientation usually takes about an hour. All Vehicles are equipped with dining, sleeping accommodations, cabinets, closets, stored fresh water, kitchen, bathroom, sinks, shower, flush toilets, water and waste holding tanks, generator, range, refrigerator, furnace, air conditioner, power steering, automatic transmissions, AM/FM stereo. Some units may be equipped with Television, DVD/Blu-Ray, Satellite and other amenities. Suncoast does not guarantee your ability to receive a signal at your destination.

### **Insurance:**

Insurance is required on all rentals. Suncoast will arrange for this protection on your behalf through MBA Insurance, a specialized RV rental insurer. Insurance ranges from \$21-\$35/day. You have a CHOICE to provide coverage through your personal carrier by providing a "Binder" acceptable to Suncoast and its insurance carrier. Coverage must be provided 7 days prior to departure. A collision damage waiver also is available to reduce your damage deductible exposure.

### **Departures and Returns:**

**Departures** are by appointment on weekdays between 9:00 AM and 12:00 PM. Off-hour arrangements can be made at an additional cost.

**Returns** are due back by 12 Noon by scheduled return date. Returns after 12 Noon will be charged \$50 per hour up until 2 p.m. Returns after 2 p.m. but before 5 p.m. will be charged an additional 1/2 day rental while returns after 5 p.m. will be charged an additional full day.

**Late fees** for scheduled pick-up and drop-off appointments start after 45 minutes and are \$50.00/hr thereafter. If you are going to be late for your scheduled pick-up or drop-off, see late fees above and call us as soon as you know and we will make every reasonable effort to accommodate you. Clients departing or returning on time will be given first priority.

If you return early, please note that Suncoast does not issue refunds for unused "rental days". Suncoast allows up to 14 days for post check-in processing. Upon your return an in-depth inspection will be performed, followed by a more detailed inspection within 3 days, to determine if any damage occurred during the rental period.

**Start-Up Kit** is included on all rentals at a cost of \$125. And includes: up to 1 hour orientation of vehicle and house-system; complimentary driving lesson, if requested. Your RV comes fully sanitized with a topped off propane tank, full fresh water reserve, gloves, septic-safe toilet tissue, holding tank treatment, sewage and water hose and electrical adapters.

### **Mileage and Generator Use:**

Free unlimited mileage and generator use.

**Cleaning:**

The Vehicle you rent must be returned in a clean, rentable condition. If you return the Vehicle in a condition substantially less clean than when you rented it (at the discretion of "Suncoast"), you will be charged an additional cleaning fee not to exceed \$350.

**Fuel & Propane Tanks:**

Fuel tanks and propane reserves will be full upon departure. To avoid re-fueling charges of \$5/gal as well as a \$25 technician fee, please return the Vehicle full of fuel. You can choose to top off the propane or we will do it for you for the charge per gallon.

**Waste Disposal:**

Wastewater & sewage tanks will be emptied when you pick up your Vehicle. Waste Disposal services (on the Amenities Form) are available for \$49.90. With this service, Suncoast will evacuate the tanks for you. If you do not opt for Waste Disposal services (because you prefer to empty the tanks on your own), but subsequently fail to empty the tanks to Suncoast's satisfaction before returning the Vehicle, you will be charged \$100 for our waste disposal services.

**Housekeeping and Supplies:**

Housekeeping kits are available for rent, including bedding, towels, kitchen place settings, cooking utensils and coffee pot. Items missing upon the vehicle's return will be charged for accordingly.

**Pets:**

Pets are allowed in certain coaches and only with pre-approval. There is a \$150 Refundable Pet Security Deposit required as well as a \$35 mandatory pet cleaning fee.

**Smoking:**

Smoking is strictly prohibited in the Vehicle. Any evidence of smoking, whether the smell of smoke, or the presence of ashes or butts, will result in the forfeiture of your entire security deposit in addition to other relevant charges in the Agreed contract.

**Rescheduling/Cancellation:**

When you reserve a vehicle, we remove it from our available fleet. For that reason, we incur a large cost when you need to cancel or adjust your plans. So, if you need to adjust your plans, please contact us as soon as possible so we can make the necessary arrangements.

If you need to cancel your reservation, it will need to be done in writing. If you cancel more than 60 days before your scheduled departure date you'll be charged a \$100 processing fee and provided a refund of other payments made. If you cancel 30-60 days before your scheduled departure, you will incur a \$250 processing fee. Cancellations that occur within 30 days of the scheduled departure date are non-refundable, although payments made less the \$250 processing fee, may be applied towards a future trip with Suncoast within one year, depending on motor home availability.

**Refunds:**

All refunds and adjustments are at the discretion of Suncoast RV and are limited to the base daily rental of the contract.

Should the vehicle become inoperable, refunds are limited to the base daily rental of each day the rental is inoperable not to exceed the term of the contract.

**Legal Fees:**

Should it be necessary for either party to engage legal services or file suit, the prevailing party shall be entitled to recover all legal and related expenses. This Agreement will be governed by the laws of the State of Florida, and adjudicated in Hillsborough County, Florida.

## AMENITIES ORDER FORM

Initial the items you want:

**1. \_\_\_\_\_ Dish Network Satellite** (\$50 Set Up + \$7.50/day). Includes most sports channels including ESPN and does **not** include premium movie channels. This service is only available on certain coaches. Suncoast does not guarantee satellite reception at your destination.

**2. \_\_\_\_\_ Kitchen Kit:** \$60

- |                  |                 |                     |                     |
|------------------|-----------------|---------------------|---------------------|
| • Frying Pan     | • Spatula       | • Forks (4)         | • Cereal Bowls (4)  |
| • Saucepan w/Lid | • Can Opener    | • Spoons (4)        | • Coffee Mugs (4)   |
| • Tea/Coffee Pot | • Salad Bowl    | • Dinner Plates (4) | • Water Glasses (4) |
| • Cutlery Tray   | • Serving Spoon | • Dinner Plates (4) | • Wine Opener (1)   |
| • Carving Knife  | • Dish Towel    | • Salad Plates (4)  |                     |
| • Paring Knife   | • Knives (4)    | • Salad Plates (4)  |                     |

**3. \_\_\_\_\_ Bedding & Towels:** \$70 per set

- |                   |                         |                    |                 |
|-------------------|-------------------------|--------------------|-----------------|
| • Bath Towels (2) | • Wash Cloths (2)       | • Hand Towels (2)  | • Sheet Set (1) |
| • Pillows (2)     | • Pillow Protectors (2) | • Pillow Cases (2) | • Blanket (1)   |

**4. \_\_\_\_\_ Towing:** \$200 flat fee

**5. \_\_\_\_\_ Waste Disposal Service:** \$49.90 Prepaid service. If you choose to opt out of this service and fail to empty the waste tanks to Suncoast RV's satisfaction before returning the vehicle, you will be charged \$100 for our waste disposal services.

**6. \_\_\_\_\_ Camping Chairs:** \$10/chair

**7. \_\_\_\_\_ Picnic Table:** \$25/table

**8. \_\_\_\_\_ Table-Top Charcoal Grill:** \$39/grill (Yours to keep)

**9. \_\_\_\_\_ Bicycle Rack (holds up to 3 bikes):** \$25/rack

**10. \_\_\_\_\_ Generator Exhaust Stove Pipe:** \$50

**11. \_\_\_\_\_ Coffee Pot:** \$20

**12. \_\_\_\_\_ Outdoor Rug (8' x 20'):** \$25

**13. \_\_\_\_\_ Other Special Requests:**

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